



My Things Matter

Data collection and results



Data collection

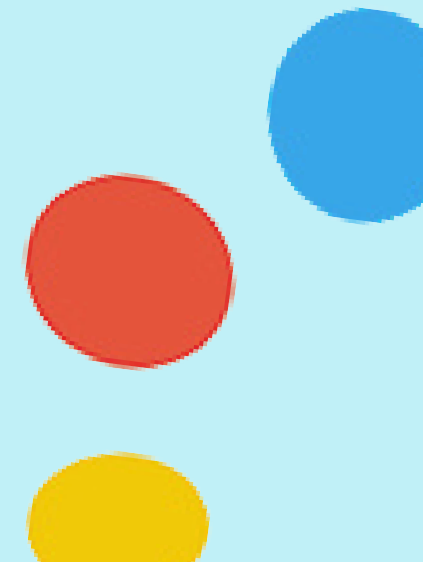
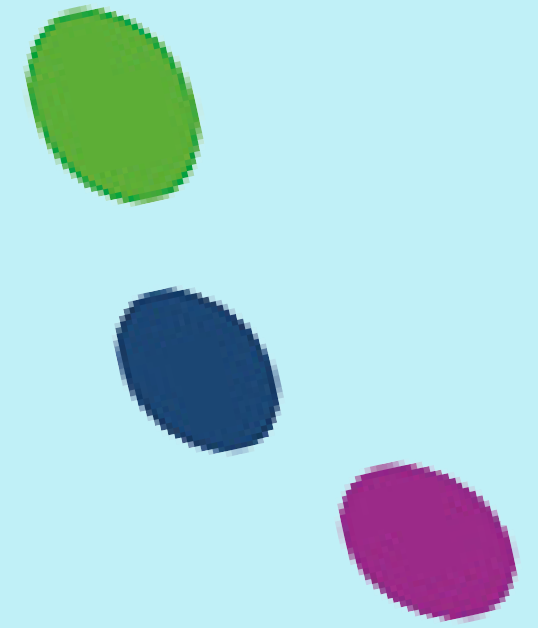
Freedom of Information requests



Professionals survey



Children and young people survey



How we collected data



I was working with a young person who had her belongings picked up from a supported lodgings placement that had broken down.

This was done by someone who was 'available' and not by her worker which meant she had a stranger picking up and packing her belongings. It was also made to be a burden of their time.

When I went with her to collect her belongings they were bagged up in shopping bags, but they were stored in the toilets of one of the Local Authority buildings which everyone had access to.

I was **shocked** that the **life** of this **vulnerable care-experienced young person** was in **bags** in a **toilet** with little to no **care and respect.**

The background is a light blue color. There are several colorful circles scattered around: a yellow one on the left, a red one below it, a blue one at the bottom left, a green one at the top right, a dark blue one below it, and a purple one on the far right. Two large white speech bubbles are overlaid on the background. The top-left bubble contains text from Charlie, and the bottom-right bubble contains text from Beth.

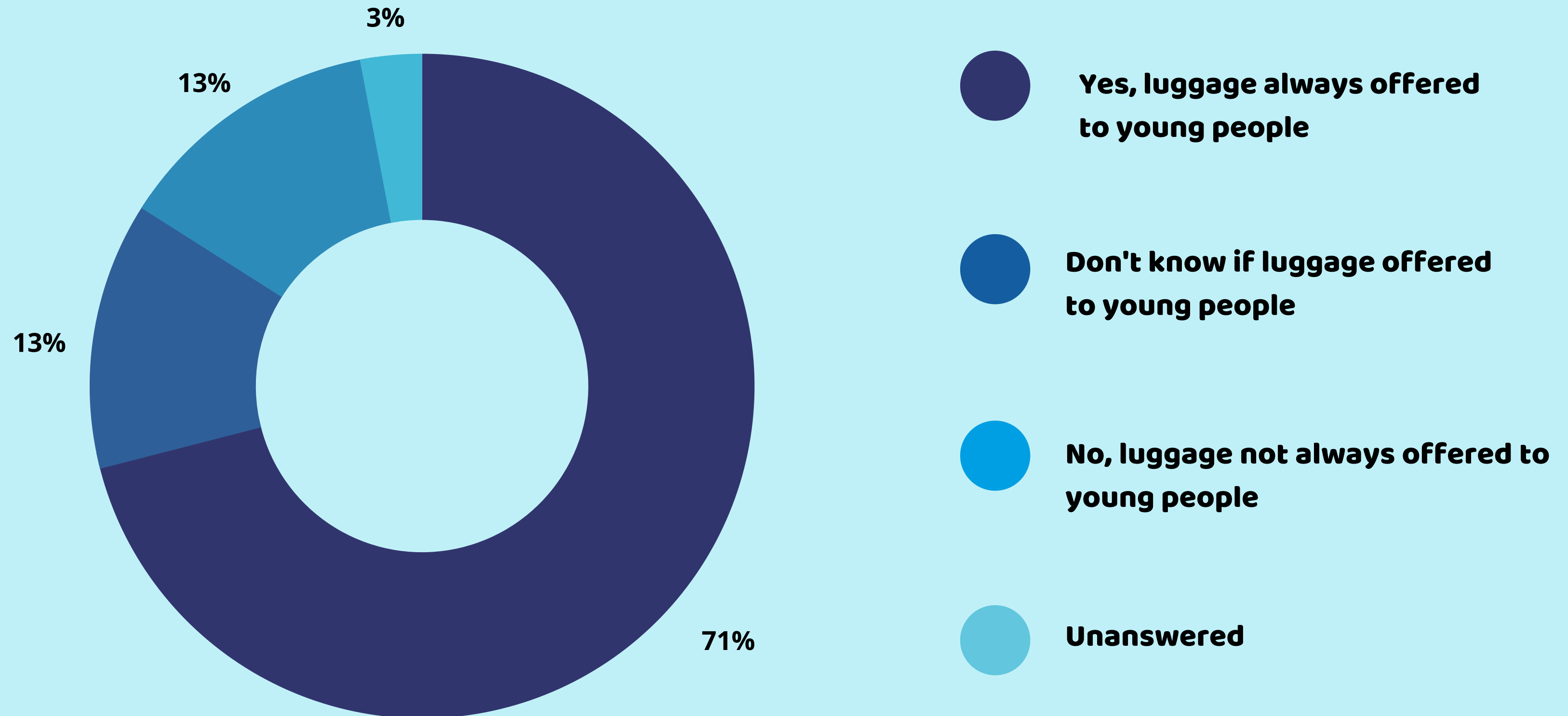
Every single time I moved in care, it was using **bin bags or **plastic bags**... it's all I've known.**

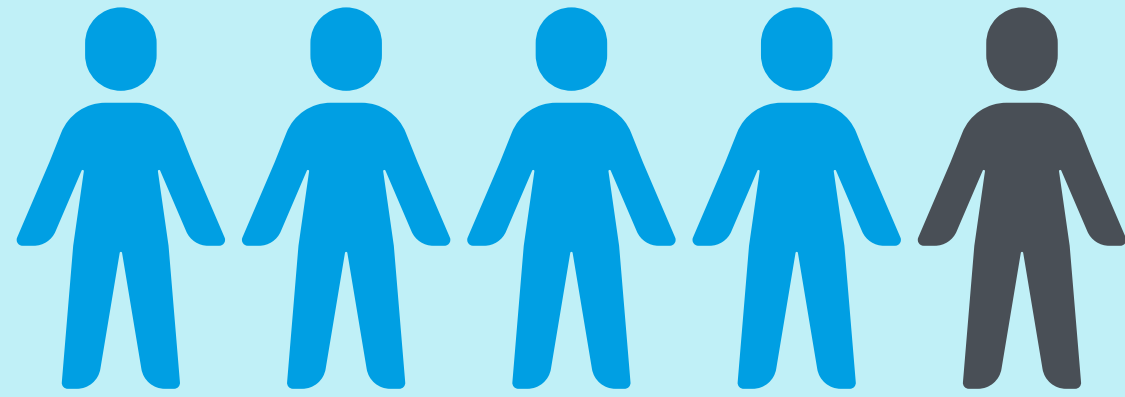
CHARLIE, 21 YEARS OLD

I felt like I had **no identity, everything I owned was in a **bin bag**. I felt like **nobody cared**.**

BETH, 20 YEARS OLD

Luggage always offered to young people by local authorities

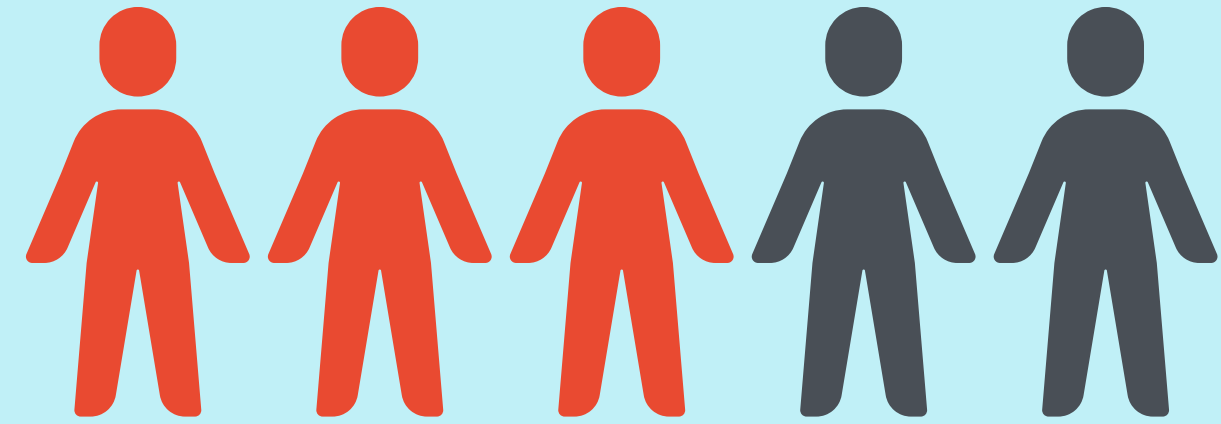




4 in 5

**CHILDREN AND
YOUNG PEOPLE**

**who responded to our
survey said their
belongings were moved
in binbags during their
time in care.**

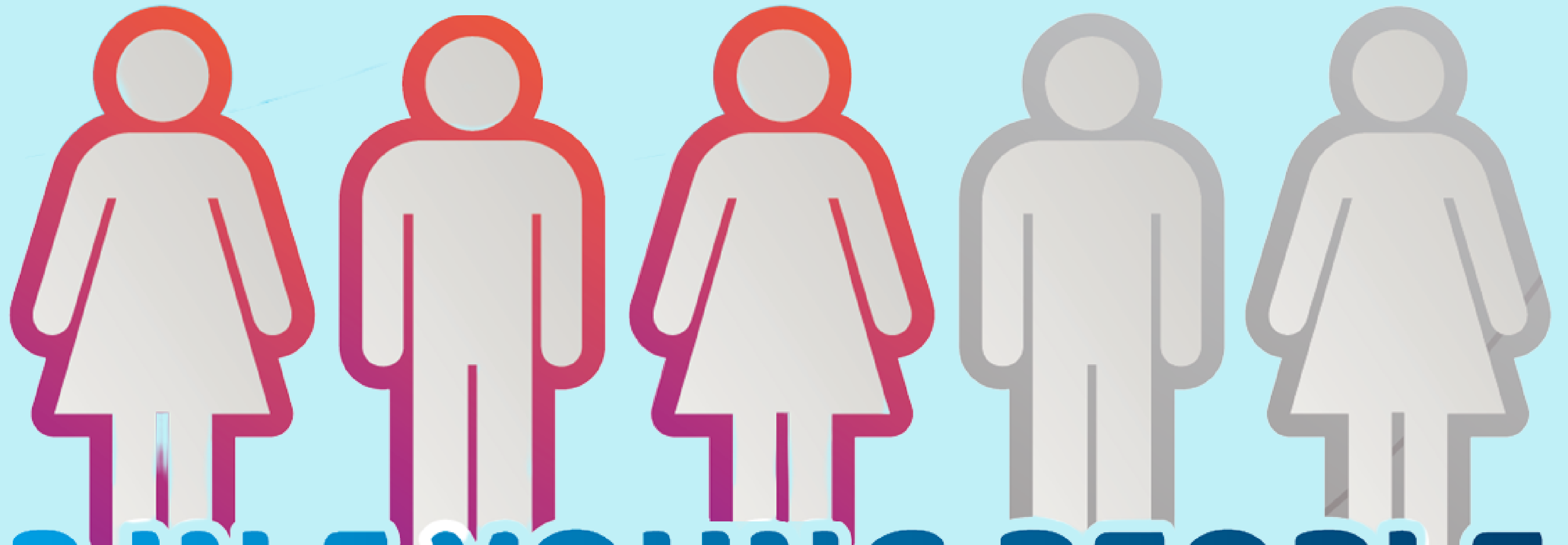


JUST OVER

3 IN 5

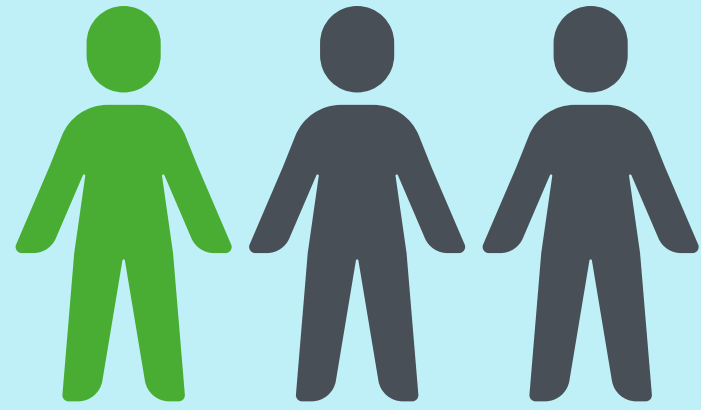
PROFESSIONALS

**who responded to our
survey had seen binbags
being used to move any or
all of the belongings of a
child or young person with
whom they had worked in
the last five years.**



3 IN 5 YOUNG PEOPLE

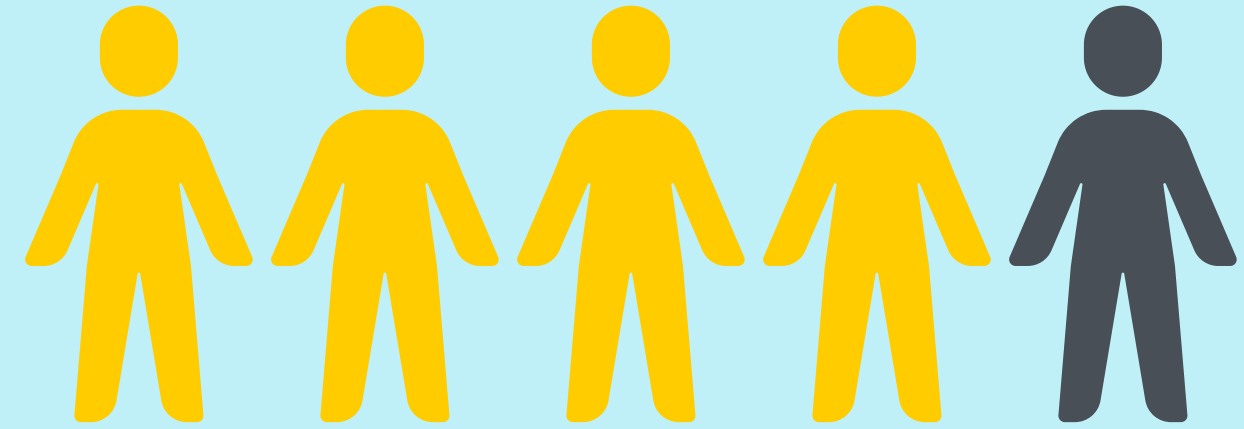
said that at least one, but often more of their personal belongings had been lost or damaged when moving home while living in care.



Only

1 IN 3

LOCAL AUTHORITIES
have formal written
guidance used to support
their staff or carers to
help children and young
people to move
successfully.



4 in 5

**CHILDREN AND
YOUNG PEOPLE**
said they were not
contacted by someone
from their local authority
to ask for
their views about how
the move went.



**#MyThings
Matter**

1

We will help you to keep your most precious belongings with you safely during your move and promise they will not be moved in binbags.

2

We will provide written guidance for you and anyone helping you to move, which we will publish on our website.

3

We will never move or throw away your belongings without your consent and will always respect your personal property.

4

We will support you to make a complaint if any of your belongings have been lost or damaged during your move.

5

We will communicate with you about your move and ask you how the move went.

Next steps

1

Publish the pledge and your guidance concerning placement moves on your website. Make sure the guidance turns the pledge into practice.

2

Order your free pack-away travel bags through NYAS' partnership with Madlug, so that no children and young people in care are forced to use bin bags when moving.

3

Inform children and young people of your local authority's commitment to NYAS' 'My Things Matter' pledge and what they can expect when moving.

4

Support staff through any changes made by their line manager and colleagues in relation to NYAS' 'My Things Matter' pledge, including the Emergency Duty Team and others involved in moves.

5

Inform management and members about the important commitment the local authority has made to improve the experience of moving for all your children and young people in care.

6

Celebrate your achievements in relation to the 'My Things Matter' pledge through internal newsletters, annual accounts statements, reports to members and senior managers, social media channels, etc. Let NYAS know of key achievements so that we can publicise and celebrate these with you.

7

Assist NYAS in their evaluation of the 'My Things Matter' campaign by providing evidence when requested of actions and outcomes related to the pledge.



Thank you for working with us to enrich the lives and experiences of the children and young people in your care.

